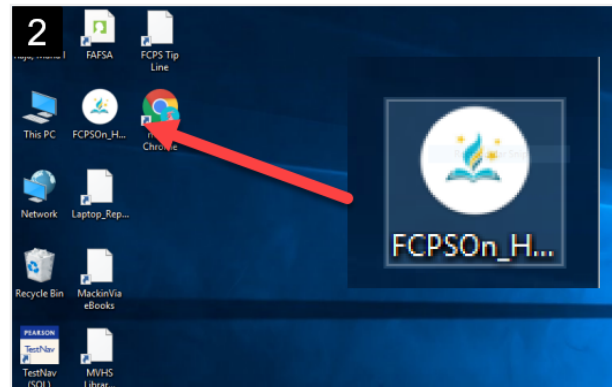
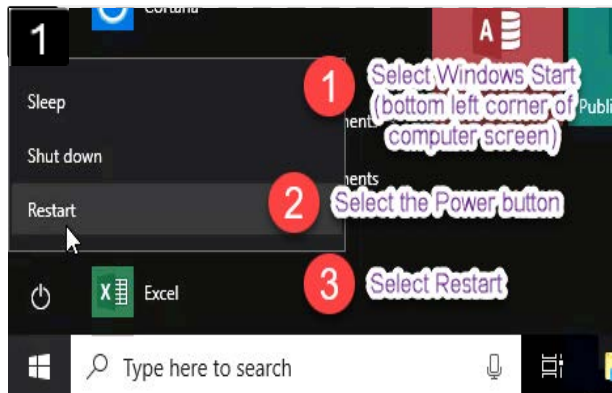


Health Check User Guide

Students should restart their laptops once every week.



1 The attached gif shows how to restart your computer from your home screen. Windows Start>Power>Restart

2 Next, log back into your computer. From the home screen, select the FCPS On Help Icon.

3 ****NOTE**** FCPS On_HealthCheck will only work when connected to Fairfax Wireless at any local FCPS school. Locate nearest school to run the health check.

4 Once you've launched the Health Check Icon, look for this screen. This means that your health check is complete. If you do not see this screen, proceed to step 5.

5 If you see this screen, submit an IT Request to replace your laptop:

- Submit a Request online at <https://itweb.fcps.edu/itsupport/>
- Submit a Request by phone at 1-833-921-3277

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